ADVICE SERVICE

Currently telephone appointments and a limited number of face to face appointments available

- General Advice
- Calculations
- Personal/Family Problems
- Debt/Welfare Benefits
- Back to Work Calculations
- Completion of Forms
- Disability Advice
- Preparation for Tribunals and Appeals
- Energy Efficiency Advice
- Specialist Macmillan Benefits Advice

These appointments are pre-bookable on 01429 271294

Telephone lines are currently open Monday—Thursday 9.00 am—4.00 pm Friday 9.00 am—1.00 pm

DROP IN SERVICES

ADVICE Drop In Sessions

Tuesday 9.00am — 12.00pm at Kilmarnock Road Centre

Thursday 1.45pm — 3.45 pm at Community Hub Central

Friday 9.00am — 11.00am at West View Advice & Resource Centre

Please note advice drop in appointments are for 30 minutes initial advice only.

FORM FILLING Drop In Sessions

Wednesday 9.00am — 12.00pm at Kilmarnock Road Centre

Please telephone 271275 for more information

FORM FILLING APPOINTMENTS

If you have a telephone appointment any forms you have which you need completing must be brought to the centre prior to your appointment

Please note: Form Filling is a non advisory service and is purely for the completion of forms, online or otherwise, which include:

Attendance Allowance, Employment and Support Allowance, Personal Independence Payments, Child DLA, Carers Allowance and Universal Credit.

Please telephone 271275 for more information or to find out when the next form filling appointment will be available.

WHAT'S ON IN THE COMMUNITY CENTRE

Mondays

Chair Exercise Class

That Bread & Butter Thing

Credit Union Collection 2.00 pm

Tuesdays

Cancer Support Group

Wednesdays

Slimming world

Magic Moovers Exercise Class

Thursdays

Craft Class

Moovers & Shakers Exercise Class

Fridays

Line Dancing

Rooms available to hire subject to availability

Hall

Training Room

Meeting Room

Interview rooms





WE ARE MACMILLAN.
CANCER SUPPORT



Serving the Community of Hartlepool

West View Advice & Resource Centre

West View Advice and Resource Centre has been serving the community of Hartlepool by delivering advice for over 30 years



The Community Centre Miers Avenue Hartlepool TS24 9JQ

Appointments Line 01429 271294 Fax: 01429 423007 Other Enquires 01429 271275

Email: Reception@wvarc30.org.uk www.wvarc30.org.uk